

**WARRANTY CARD OR WARRANTY LETTER
ONE YEAR LIMITED WARRANTY
BIDET BA13-AR/AE/BR/BE ('PRODUCT')**

Model:

Serial Number:

Customer Name:

('OWNER')

Date of Purchase:

What This Warranty Covers:

Commencing with the date of purchase of the Product and continuing for a period of one year, if manufacturing defects in the Product cause the Product to not operate properly for its intended use, then subject to the exclusions, conditions, and limitations contained herein, COWAY at its sole

option will repair or replace the Product. Decisions as to the extent of repair or replacement required will be made solely by COWAY.

The remedy under this Warranty is available only for that portion of the Product exhibiting defects at the time of the warranty claim. The replacement Product as well as any remaining original Product will be warranted only for the original one year warranty period. This limited warranty applies only to Product used for an application specified by COWAY for the Product and applied in strict accordance with COWAY published specifications in effect at the time of application. IF PRODUCT IS USED FOR OTHER THAN ITS INTENDED PURPOSE, IT IS SOLD AS IS AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

What This Warranty Does Not Cover:

This Warranty warrants that the Product will be free from manufacturing defects which affect the ability of the Product to operate for its intended use; it is not a warranty that the Product will never require repairs or to undertake responsibilities, liabilities or obligations other than those specifically identified in the preceding section.

COWAY is not responsible or liable for personal injury or property damage of any kind, even if arising from a breach of this Warranty.

Limitations and Exclusions:

TO THE EXTENT PERMITTED BY APPLICABLE LAW, COWAY DISCLAIMS ANY OTHER WARRANTY EXPRESS OR IMPLIED, THAN THAT PROVIDED FOR HEREIN. THIS WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES, GUARANTEES, CONDITIONS AND REPRESENTATIONS, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY IMPLIED CONDITIONS OR WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF THE COWAY PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. COWAY DOES NOT AUTHORIZE ANY PERSON INCLUDING ITS REPRESENTATIVES, TO MAKE ANY REPRESENTATION OR TO OFFER ANY WARRANTY, CONDITION OR GUARANTY IN RESPECT OF THE PRODUCT OTHER THAN THIS WARRANTY. THIS LIMITED WARRANTY SHALL BE THE OWNER'S SOLE AND EXCLUSIVE REMEDY AGAINST COWAY AND COWAY SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, EXEMPLARY, SPECIAL, INCIDENTAL OR OTHER DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, AND LOSS OF USE. INCIDENTAL, CONSEQUENTIAL AND EXEMPLARY DAMAGES SHALL NOT BE RECOVERABLE EVEN IF THE REMEDIES OR THE ACTIONS PROVIDED FOR IN THIS WARRANTY FAIL OF THEIR ESSENTIAL PURPOSE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. COWAY SHALL NOT BE LIABLE FOR ANY DAMAGES WHICH ARE BASED UPON NEGLIGENCE, BREACH OF WARRANTY, STRICT LIABILITY OR ANY OTHER LEGAL THEORY OF LIABILITY OTHER THAN THE EXCLUSIVE LIABILITY SET FORTH IN THIS WARRANTY.

Limitations on Implied Warranties:

Any implied warranty of merchantability or fitness for a particular purpose or use, shall be limited to the duration of the foregoing express written warranty.

Conditions of Warranty:

COWAY's continuing liability under this Warranty is conditioned upon the following:

- a) The defect or damage is not caused by or is the result of : abnormal use or conditions; improper storage, unauthorized modifications or repair; misuse, neglect, accident, alteration, improper installation or other acts that are not the fault of Coway or the manufacturer of the product or that are not covered by the manufacturer's warranty;
- b) The Product has not been altered, modified or repaired without prior written approval of COWAY;
- c) The OWNER has notified COWAY in writing of any failure of the Product covered by this Warranty within thirty (30) days following such failure;
- d) There has been no misuse, abuse or negligence with respect to the Product on the part of the OWNER.

Waiver:

COWAY's failure at any time to enforce or rely upon any of the terms or conditions stated herein shall not be construed to be a waiver of its rights hereunder.

Obtaining Warranty Service and OWNER'S Duties:

If the Product fails to operate for its intended purpose, then notify COWAY at (852)2334-5660, within 48 hours or within the next business day after discovery of any defect in the Product. The OWNER must give written notice to COWAY no later than thirty (30) days after a defect is discovered or should by reasonable diligence have been discovered. Claims under this Warranty will require proof of purchase by the OWNER.

COWAY is not responsible for any claims without such proof of purchase. Should the alleged failure or the remedy sought by the OWNER lie outside the scope of this Warranty, OWNER agrees to promptly reimburse COWAY for the cost of any investigation requested by OWNER, including remedy costs, plus a COWAY administrative fee.